

**Ingenico
iCT220
Key Map**

F1, F2, F3
No function

F4
English/Spanish

1
Sale

2
Return

3
Void

4
Force

5
Tip Adjust

6
Trans Adjust

7
Settlement

8
Reprint Menu

9
Balance Inquiry

F
System Manager

0
No function

.,#*
Admin Menu

Cancel
No function

Clear
Hold to feed paper

Enter
Transaction Menu

Telium Series

EBT

Food Stamp Sale

Press 1

Select 3 - EBT

Select 1 - Food Stamp

Enter Sale Amount and press ENTER

Swipe/Key Card + ENTER

Enter PIN # + ENTER

Cash Benefit Sale

Press 1

Select 3 - EBT

Select 2 - Cash Benefit

Enter Sale Amount and press ENTER

(Press Enter if Cash Only)

Confirm Amount \$X.XX? Select Yes or No

Swipe/Key Card + ENTER

CashBack? Select Yes or No

Enter CashBack Amount + ENTER

Confirm Amount \$X.XX?

Select **Accept** to proceed or **Change** to
go back to the Amount entry screen

Enter PIN # + ENTER

Cash Benefit Balance Inquiry

Press 9

Select 2 - Balance Inquiry

Select 2 - EBT

Select - Cash Benefit

Swipe/Key Card + ENTER

Enter PIN # + ENTER

Food Stamp Balance Inquiry (Retail Only)

Press 9

Select 2 - Balance Inquiry

Select 2 - EBT Food Stamp

Swipe/Key Card + ENTER

Enter PIN # + ENTER



For more information please contact:
888.579.4667.



Quick Reference Guide

Telium Series

RETAIL & RESTAURANT

Credit/Debit Sale (Swiped)

Swipe Card or Press 1

Select 1 - CREDIT or 2 - DEBIT^

* Server ID + ENTER

Enter Sale Amount and press ENTER

If 1 key was pressed, Swipe or Type Card Information

Confirm Amount? Select Yes or No

* Tip Required? Select Yes or No

* Tip Amt + ENTER

Confirm Total Select Accept or Change

^Cash Back? Choose Yes or No

Enter Cash back Amount and press ENTER

Confirm Total Select Accept or Change

Customer will Enter PIN # and press ENTER

Credit Card Sale (Key Entered)

Press 1

Select 1 - CREDIT

* Server ID + ENTER

Enter Sale Amount + ENTER

Enter Card # + ENTER

Exp Date + ENTER

Card Present? Choose Yes or No

Enter V-Code + ENTER

Address + ENTER

Zip Code + ENTER

Confirm Amount? Select Yes or No

* Tip Required? Select Yes or No

* Tip Amount + ENTER

Confirm Total Select Accept or Change

Credit Card Return

Press 2

Select 1 - CREDIT

* Server ID + ENTER

Enter Return Amount and press ENTER

Swipe or Type Card Information
and press ENTER

Enter Expiration Date and
press ENTER

Void

Press 3

Use Search Menu to
locate transaction:

- 1=All
- 2=Reference #
- 3=Clerk #
- 4=Invoice #/PO #
- 5=Account #
- 6=Customer #
- 7=Approval Code

If ALL is selected, use the
up/down arrows to scroll
through the transactions
and press the F4 key to
select a transaction to be Voided.

Confirm Void \$X.XX? Select Yes or No

Terminal will display VOID response and
print a VOID receipt

Credit Card Force

Press 4

Select 1 - CREDIT

* Server ID + ENTER

Enter Sale Amount and press ENTER

Swipe or Type Card Information and press ENTER

Enter Expiration Date and press ENTER

Confirm Amount? Select Yes or No

* Tip Required? Select Yes or No

* Tip Amount + ENTER

Confirm Total. Select Accept or Change

Type Approval Code and press ENTER

Receipt Reprint

Press 8

Select 1 - Last Receipt

Select 2 - Search

Use Search Menu to select
transaction to reprint:

- 1=Merchant Copy
- 2=Customer Copy
- 3=Both

If ALL is selected, use the
up/down arrows to scroll through the
transactions and press the F4 key to select
a transaction to be reprinted.

Tip Adjustment

Press 5

Use Search Menu to select
transaction to adjust:

- 1=Reference #
- 2=Invoice #
- 3=Card Type

If ALL is selected, use the
up/down arrows to scroll through the transactions and
press the F4 key to select a transaction to add Tip.

Enter Tip Amt + ENTER

Accept or Change? Select Accept

Press F1 to Accept

Report

Press # (ADMIN) KEY

Select 0 - Reports Menu

Select 1 - Detail Report

Select 2 - Summary

Press 1 - Print | 2 - Display

If you choose 2 - Display, detail

can be displayed in order of

preference selected:

- 1=Reference #
- 2=Invoice #
- 3=Card Type

Use the F1 (Previous)

and F4 (Next) keys to scroll
through transactions

Settlement

Press 7

Select Batch to Settle

Press 1 for Credit/Debit/EBT

Close Batch and Deposit Funds?

Select F1 (Yes)

Preview Totals, Press F1 to ACCEPT

Print Reports, Press F4 (Yes) or F1 (No) to skip

Clerk/Server Menu

Press # (ADMIN) KEY

Select 1 - Clerk Menu

Select from the list:

Enter Server ID + ENTER

Add another?

Select F1 (Yes) or F2 (No)

- 1=Add ID
- 2=Delete ID
- 3=Print ID List
- 4=Auto Add Clk
- 5=CikPrompt
 - 1=Off
 - 2=ID Only
 - 3=ID + Name
- 6=CikWording
 - 1=Clerk
 - 2=Server
 - 3=Cashier
- 7=Display Params

* Green = Restaurant functions